



Welcome to the family!

Thank you for your enquiry regarding childcare at Stanstead Mill Day Nursery.

Enclosed is some information, which hopefully will be of some help in your quest for childcare. If we can be of any further assistance, please do not hesitate to contact us. We take pride in offering a 'home away from home' environment. We strongly suggest a personal viewing if you have not already done so. No appointment is necessary, however if you phone in we will make sure that one of us will be available to see you personally.

We look forward to meeting you and your child soon.



A bit about Stanstead Mill

Stanstead Mill Day Nursery is a small private nursery located in the heart of Stanstead Abbotts town centre. We are walking distance to the train station. We take children from 3 months until 5 years old and we are open from 7:30am until 6pm, Monday to Friday all year except for Bank Holidays.

Our aims are:

- To provide a high level of care for every child and adult in our nursery and to promote equality and value diversity.
- To equip children with the appropriate skills and knowledge they need to carry them on to the next level of development.
- To provide a friendly, welcoming and experience rich environment for every child who will receive the care and attention they need to feel safe and secure.
- To encourage children to communicate and express themselves in their own individual way, whilst showing them how to be kind, to share and behave appropriately to all. By showing children how to do this they will also learn to value and respect people and the environment around them.
- To give each child opportunities in which they can learn, play and communicate with other children and adults.

What makes us special?

As we are a small nursery, every child can be given our full attention.

The relationship built with each child is always special and enables them to feel self- assured in our care.

These relationships grow and change with your child's individual needs and encourages them to become confident in their own abilities. That's why we are special! We want your child to feel that we are home from home and to love spending each day with their extended family.



Our staff

Step inside and meet our wonderful team of staff. Our staff have their own special qualities and together they provide a high standard of care through their individual personalities, experience and qualifications.

All staff hold relevant first aid qualifications and as a team we maintain our knowledge on all aspects of childcare such as child protection and behaviour management. We value further development at all levels. We pride ourselves on having staff who are committed to their professional development. In the team we have a qualified Early Years teacher (EYPS) and most stuff hold Level3 qualifications in Care, Learning and Education - Early Years work force.



Where we play

Ducklings | 3 months until 20 months

We have our smallest baby in this lovely light and cosy space.

In this room we spend time following your home routine with your child where possible, including sleeps and milk times.

Your child's keyworker will create a bond with you and you child to ensure that both of you feel happy at nursery. We use Tapestry to share your child's care diary each day and to also share what we have been enjoying during the nursery day.

Each child can explore our toys at their own pace and enjoy lots of stories, singing, sensory play and cuddles.

We have a small garden they can explore and the babies love to spot the ducks and swans in the steam that runs by.

Swans | 20 months until 3 years old

This area is well equipped to meet the needs of all the children in the age range. We can take 12 children in this age range and they are provided with continuous play and development opportunities.

Our staff interact with the children and build close relationships which enable the children to feel comfortable and enjoy their time with us. We especially love getting messy whenever we can!

The staff provide lots of love, comfort and cuddles for the babies whilst teaching them about boundaries and rules. We encourage all our children to be polite and respect one another and they learn this from a young age.

The children all have a topic over each term that they enjoy learning about and we try and make this as child centred as possible-taking ideas from their own interests.



Where we play

Kinsfishers | 3 years old until school

This area is for our pre school children. Our aim is to develop positive values, independence and self-confidence.

We believe children should be encouraged to develop at their own pace and therefore provide many opportunities for

them to discover, question, experience, find out, explore, imagine, experiment etc,

Activities are well planned and evaluated; children are regularly observed so their next stage of development can be planned for and encouraged.

We still promote close relationships in the room but especially focus on developing individual personalities and independence. Where possible, we encourage child initiated play during the day where each child can explore the environment at their own level and benefit from the support of our staff and their friends.

You will be provided with a termly plan based around the EYFS curriculum that your child will engage with.



The Early Years Foundation Stage

The EYFS is a 'curriculum' designed for all children under the age of 5 years old. It has been introduced for all children in schools, childminder settings and out of school clubs and nurseries. It is mandatory for childcare settings to provide this.

It is designed to create a positive and consistent approach to your child's care and will bring together three different guidelines that child care settings were previously using and Inspected on.

We plan on a daily basis to meet the requirements of the EYFS and you can view the whole curriculum here:

http://nationalstrategies.standards.dcsf.gov.uk/earlyyears

We see the curriculum as the holistic way we approach looking after your child, from the food we feed them to the people around them. We strive to provide the best environment that considers all the areas of learning.

At Stanstead Mill Day Nursery, your child will be planned for as an individual and we will provide suitable play and learning experiences to meet their needs. This will always be carried out in a fun and exciting way and integrated into our daily routine, these are usually fun activities for all the children to experience together.

We plan for your child as an individual and over there time with us we will record their learning journey via Tapestry. Each time we add something you will get an email for you to read.

Keyworkers

Your child will usually have a key worker who will help to build a very special bond with you and your child. They will be there to provide security for each child and will be the most important home to nursery link.



Working with parents

At Stanstead Mill we try to provide a variety of ways for us to work together - after all, you know your child best!

Firstly, we intend to work with you to settle your child into at their own pace and yours. We aim to follow individual child routines.

We write online care diaries with provide you with important information about your child's care. We also upload our daily activities for you to see.

Other ways we work with parents through regular emails, monthly news letters and our open door policy.

We hold regular coffee mornings, one to ones with your child's keyworker and also have a parents forum.

Settling in

We understand how difficult it is to leave your child with us for the first time. Our priority is to help you and your family feel welcome and relaxed.

Our settling in sessions are offered free of charge and arranged with you the parents/carers, please feel welcome to telephone at anytime to see how your child is. Each child will be provided with their own settling in period and staff will work with parents during this time to ensure that children are settled into the nursery and enjoy their time with us.

This period of time also provides the opportunity for staff to familiarise themselves with the child's routine which we will follow while they are in our care.

Pre registration visits are also encouraged and parents are welcome to stay with their child in the nursery until they feel happy to leave them in our care.

We will always offer extended settle periods and home visits for children who need them. Our approach is child centred and flexible where possible.



Policies and procedures

An outline of our policies and procedures can be seen below. If you have any questions regarding our policies or procedures then please do not hesitate to contact the manager. Policies and procedures are updated once a year. Full copies of our recent policies may be obtained upon request or can be viewed via the nursery website.

Accident/Illness

Any child who is unwell should not be brought into the nursery and we reserve the right to refuse to accept the child until we are satisfied that they are not infectious. Children should not attend if they have vomited, had diarrhoea or a high temperature within a 48 hour period. If a child is taken ill or injured, First Aid will be administered and the parents will be advised.

All accidents will be recorded. Parents will receive a copy of the accident and are asked to sign the nursery copy. If the child requires emergency treatment, the nursery reserves the right to take them to hospital, informing parents as soon as possible. Parents must inform staff of any allergies or relevant information including serious medical conditions that your child has experienced. This information will help us care for your child appropriately.

Confidentiality

All children's details and information supplied to the nursery by parents will remain confidential. Written forms will be kept in a locked cabinet and accessed only by management and the individual child's parents on request. Please read our Data protection and Full policy for more information.

Equal Opportunities Policy

Stanstead Mill values each child and adult as an individual and encourages all to achieve their full potential. The nursery and its staff will not discriminate on the basis of race, gender, religious beliefs, language, family background, ethnic origin, special needs, ability or disability. All toys, books, displays and language used at nursery will reflect and celebrate the diversity of the nursery group as well as the wider community.



Food at Stanstead Mill

Inger cooks all our food on the premises. It is cooked using fresh ingredients and tastes wonderful!

Our menu runs on an 8 week rotational basis. Our menu provides a balanced diet and a variety of food for the children to taste. All special dietary requirements will be catered for. Snack times are at 10:00am and 2:00pm. A selection of fruit is available to children for morning snack and afternoon snack is a savoury with a choice of warm milk or water.

All food is prepared according to the child's age and eating abilities. Babies will be provided with a water cup which will be regularly refilled. The Swans and the Kingfishers have access to our drinks station.

We support healthy eating at nursery and all meals that are provided will be home made and balanced.

Baby meals/milk

We will work with families on an individual basis to arrange the best way for us to prepare and store your child's milk.

We have years of experience using bottles and supporting breastfeeding mums.



What our parents think...

"Great nursery. The staff are warm and friendly and really accommodating. My son has come on leaps and bounds since he has been attending and we are so impressed with the progress in all areas of his development."

Mum to Zac (aged 2 years)

"My son wanders in without a backward glance and I know it is because he genuinely enjoys his time there and is given the highest level of care."

Mum to Theo (aged 3 years)

"Leaving your child with anyone can be very difficult but my sons keyworker made me feel comfortable from our first settling in session. I know she has a wonderful bond with him that leaves me feeling reassured. I love seeing all the pictures on Tapestry each week - they make me feel very involved."

Mum to Oliver (aged 18 months)

"My daughter started nursery just before her first birthday, some 4 months ago. She is completely at home there. She loves the staff, all of whom are very friendly and welcoming. Her days are filled with lots of activities and shares some of these with us at home. She enjoys lots of tasty meals there and has a varied diet. It is a warm homely environment and she comes home happy every night."

Mum to Estelle (aged 16 months)



Fees and Registration

Full Day 8am-6pm	All year round Term-time only	£62.00 £63.50
Half Day 8am-12.45pm or 1.15pm-6pm	All year round Term-time only	£33.50 £34.50
Early drop off	7.30am-8am	£4 extra
Later collection	6pm-6.30pm	£4 extra

All meals, snacks and cows milk are provided within the cost. Breakfast is available for the children to have between 7:30am and 9am.

We provide all wet wipes and nappy creams. We ask you to provide nappies for your child. Please provide a pack and we will let you know when they are running low.

A minimum of two sessions must be booked.

There is a 10% discount for children attending a full time.

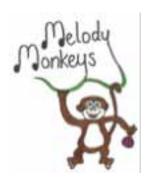
There is a 15% sibling discount. This offers 15% off the 2nd child's sessions when both children are attending.

Fees will be due by the **10th of each month** payable by cheque, made payable to **Stanstead Mill Day Nursery** or via the preferred method of a direct bank transfer. All fees must be paid for the month in advance. In order to reserve your child's place, please complete our registration forms.

Once completed, please submit these forms with a £45 registration fee.

One months fees will be required in advanced. This can be paid in instalments but must be settled to reserve your child's space. The deposit will be held against your account and used towards your last month's fee with us.

We regret that under no circumstance will the registration fee or deposit will be refunded.



Melody Monkeys

Melody Monkeys runs every other Wednesday for an additional fee of £4.50 per child. We have a variety of additional activity providers. Please ask about the activities your child's age range will be taking part in and the additional costs involved.



Registration Form

Child's full name	Name of first EMERGENCY CONTACT
Age Date of Birth	Tel
Home address	
	Name of second EMERGENCY CONTACT
	Tel
	Who should be first contact during the day?
Ethnic origin	
Languages spoken	Please indicate a PASSWORD that may be used in case of an emergency collection
Name of first PARENT/GUARDIAN/CARER*	
	Are you happy to support Stanstead Mill in going green and receive the majority of communication via email, including invoices?
Tel*	Yes No
Mobile*	Do parents require separate letters/emails?
Occupation*	Yes No
	Contact email address(es)
Name of second PARENT/GUARDIAN/CARER*	
Tel*	
Mobile*	
Occupation*	* Mandatory field - If you leave this section blank, please send a separate letter explaining



Doctor's name	Are you registered with your local Children's Centre? (If so, which one?)	
	Yes No	
Surgery address		
	Are you aware that you can access an Outreach Worker?	
Tel	Yes No	
NHS number		
Name of Health Visitor	Do you give permission for first aid to be administered in the event of an accident?	
	Yes No	
Are there any other professionals involved with your child and their development? For example, Health Visitors, Speech Therapists, Physio Team, Paediatrician etc. (If yes, please provide relevant contact details below) Yes No	In the event of a serious accident an ambulance may be called. Do you have any medical preferences that you wish us to pass on to the ambulance team and hospital? (If yes, please give details) Yes No	
Please could you provide us with copies of any		
reviews that may be of help to us, to enable staff to support other professionals and your child's development.	Does your child have any birth marks or scars? (If yes, please give details)	
Do see since commission for the CENCs of Standard	Yes No	
Do you give permission for the SENCo at Stanstead Mill to contact any other professionals to work with them to support your child's development?		
Yes No		
Do you have an Early Support Family File or CAF? (If so, please share with your child's Key Person and Stanstead Mill SENCo to enable us to support	In order to ensure the correct provision is made for your child, it is vital that you inform us of any relevant special needs information.	
your family) Yes No	Please list any ALLERGIES	



Please detail any DIETRY REQUIREMENTS	Do you give permission for your child to be photographed and for Stanstead Mill Day Nursery to use them within the setting and on our website? Yes No
Is your child taking any medication? (If yes, please give details) Yes No	Do you give permission for the child to go on a supervised activity in the local area on foot, e.g. to the park? Yes No
If any, which of the below would you describe your child as having? Medical conditions Sight difficulties Communication difficulties Hearing difficulties	Do you give permission for your child to have sun cream applied to them by Stanstead Mill staff? Yes No Which sessions would you like your child to attend? (Minimum of 2 sessions)
Social difficulties Physical difficulties Learning difficulties	Mon AM Mon PM
Any other difficulties	Tues AM Tues PM
If you answered YES to any of the above, please provide further information so that staff can support your child as needed.	Wed AM Wed PM
	Thurs AM Thurs PM
	Fri AM Fri PM
Do you give permission for observations to be completed on your child, including an Individual Assessment of Early Learning and Development (IAELD), to aid your child's development and review our provision by Stanstead Mill staff? Yes No Do you give permission for staff and volunteers to carry out observations on your child to aid their professional development? (Your child will be anonymous throughout)	Child's start date
Yes No	

swap sessions.



This Contract is for childcare between Stanstead Mill Day Nursery and the parent/guardian/carer of:

- Hours of opening The nursery is open between 7:30am until 6:00pm, Monday to Friday. It will be closed on Bank Holidays. We do not refund missed sessions or or sice
 - On Christmas Eve and New Years Eve the nursery will close at 4pm. The daily rate will remain as normal.
- 2 Payment of fees Fees, in accordance with the current prospectus, are due by the 10th of each month payable by cheque or balance transfer. Bank Holidays are included in our fees. Late payment will constitute a breach of contract and may result in the termination of a child's place in the nursery. Fees will be reviewed annually on the 1st of September.
 - One months fees will be required in advanced. This can be paid in installments but must be settled to reserve your child's space. The deposit will be held against your account and used towards your last month's fee at Stanstead Mill. We regret that under no circumstance will the registration fee or deposit will be refunded.
- 3 Delivery and collection Children must be placed into direct care of the nursery staff on arrival. Children will not be released into the care of anyone other than the person who is named on the collection board. If this changes during the day then a phone call to the nursery should be made by the child's parent/carer.
- 4 Late collection If a child is collected late from Stanstead Mill, there will be a fee of £5.00 per 15 minutes late for the first half an hour then £10.00 per 15 minutes thereafter. We strongly advise that parents arrive about 10 minutes early to collect their child to ensure a prompt departure for all children and staff.
- 5 Lost Child Stanstead Mill will follow our procedure if a child is lost. If, after a thorough search of the immediate surroundings, the child cannot be found, the police will be notified and then the parent/carer.
- 6 Clothing and personal property Children's clothes must all be labelled clearly. The nursery does not accept responsibility for the loss or damage of personal belongings brought onto the premises by children or parents/carers. It is the parents/carers responsibility to provide appropriate clothing for their child. Stanstead Mill will get your child messy!

- 7 Absences Parents are asked to notify the nursery as soon as possible if their child will be absent through holidays or sickness. In the event of absences, pre-booked or not, we cannot refund fees or offer alternative sessions.
- 8 Illnesses Any child who is unwell should not be brought into the nursery and we reserve the right to refuse to accept the child until we are satisfied that they are not infectious. Children should not attend if they have vomited, had diarrhoea or a high temperature within a 48 hour period. We will only administer medicine on written authorisation by parents. No liability will be accepted by Stanstead Mill and its staff in relation to any matter arising from the administration of any medicine authorised by the parents. If a child is taken ill or injured, First Aid will be administered and the parents will be advised. If a child requires emergency treatment, Stanstead Mill reserves the right to take them to hospital and inform the parents as soon as possible.
- 9 Discipline The nursery has a written policy on behaviour management. The use of any form of physical chastisement, verbal humiliation or aggressive handling of a child is not accepted at Stanstead Mill.
- 10 Car parking Stanstead Mill does not accept responsibility for injury or loss to persons or property due to the use of the car park.
- 11 Visits Stanstead Mill may occasionally take the children for walk or visits off premises during the course of their session in accordance with statutory staffing requirements.
- Notice One month's notice must be given in writing when terminating a child's day care contract or changing sessions. The latest invoice will be payable in full, even if the notice ends mid month. The nursery reserves the right to exclude a child for any breech of contract including late payment of fees.
- 12 Childcare records All nursery records relating to your child must be completed and returned to Stanstead Mill prior to your child's starting date. It is the responsibility of the child's parent or guardian to keep these forms up to date.
- 13 Training Days We might add a staff training day to our yearly calendar. This day will be on rotation each year and 6 months notice will be given. If a training day falls on your child's nursery day, this day will not be refundable.

	I have read the Contract of Childcare and agree to comply with the terms and any amendments as notified.	Signed by Parent/Guardian/Carer	
arry americanients as notifica.	Date		